

# interChange Provider Important Message

## **Attention Behavioral Health Federally Qualified Health Center (FQHC) Providers: Update to Prior Authorization (PA) Requirements**

The purpose of the message is to inform Behavioral Health Federally Qualified Health Center (FQHC) providers of a change in prior authorization (PA) requirements for select procedure codes. These codes have been identified as:

- 99202 – 99205
- 99211 – 99215

The Department of Social Services (DSS) has advised Gainwell Technologies to remove the PA requirement that was implemented on January 13, 2022 for the above codes. Providers should no longer experience claim denials for claims submitted with one of the above procedure codes with Explanation of Benefit (EOB) 3003 “PROCEDURE CODE REQUIRES PA”. However, even though the PA requirement is bypassed, if there is a PA on file for the client for procedure code T1015, units are currently being used from that PA.

Gainwell Technologies and DSS are in the process of implementing a change to PA logic for BH FQHC claims that bypass PA to not use PA units if one exists. This change will be implemented in the near future.

Gainwell Technologies will systematically identify and re-process a subset of claims with one of the procedure codes listed above that denied for EOB 3003 in the April 22, 2022 financial cycle. Those re-processed claims will appear on the April 26, 2022 Remittance Advice (RA) with an Internal Control Number (ICN) beginning with region code 27.

The remaining claims will be re-processed in a future cycle. Impacted providers will be notified via a remittance advice banner page message once the balance of remaining claims have been identified and re-processed.

Please contact the Provider Assistance Center at 1-800-842-8440 if you have any additional questions.

