

interChange Provider Important Message

Attention Behavioral Health Providers: Claims Processing Issue

The Department of Social Services (DSS) would like to notify providers of a claims processing issue that has been identified where a subset of claims have paid incorrectly. The issue is being researched and once corrected all impacted claims will be reprocessed in a future claims cycle. Providers will be notified of the correction through a future remittance advice (RA) banner page message. We apologize for the inconvenience.