

interChange Provider Important Message

To: Home and Community Based Service (HCBS) Providers

The Department of Social Services seeks to enroll additional Autism service providers statewide to increase capacity for the Autism Waiver

For more information on the Autism Waiver, please visit [Autism Spectrum Disorder - ASD](#).

For information on becoming an Autism Waiver Provider visit [Autism Spectrum Disorder - ASD-Become a Provider](#).

- Solo practitioners interested in becoming a provider for behavioral services can contact Carelon for a credentialing application at 1-877-552-8247 or ctbhp@carelon.com
- Agency providers interested in becoming a credentialed provider should email providercredentialing@gtsd.org for an application.
- Once credentialing requirements are successfully met, providers must enroll with Gainwell Technologies via the Enrollment Wizard. To access the Gainwell Enrollment Wizard, providers should log in to the www.ctdssmap.com Web site. From the Home Page Provider menu, new providers should select Provider Enrollment and carefully read the Instructions before beginning the enrollment process.

***Please reference [Provider Bulletin 2024-58](#) for additional information on the Autism Waiver credentialing and enrollment processes.**

