

interChange Provider Important Message

Attention Home and Community Based Waiver Providers, Homemaker and Companion Agencies

The Department of Social Services (DSS) DSS is aware of and appreciates the additional challenges faced by providers during the Public Health Emergency.

Allied Community Resources is not timely receiving audit documentation from providers. Such documentation must be provided within 30 days of the audit. State of Connecticut Regulations Sec. 17b-262-524 state that: (a)... *“to receive payment from the department for the provision of goods or services to Connecticut Medical Assistance Program clients, providers shall: (1) meet and maintain all applicable licensing, accreditation and certification requirements...”*. The Provider Agreement states that providers are required *“to cooperate fully and make available upon demand by federal and state officials and their agents all records and information that such officials have determined to be necessary to assure the appropriateness of DSS payments made to Provider, to ensure the proper administration of the Connecticut Medical Assistance Program and to assure Provider’s compliance with all applicable statutes and regulations and policies”*.

Providers who fail to submit the audit documents to Allied within 30 days, may be suspended from receiving referrals until all documents are submitted. Per State of Connecticut Regulations and the Provider Agreement, providers are required to comply with submitting all of the information requested by Allied Community Resources.

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