

interChange Provider Important Message

Electronic Visit Verification Additional Languages

"As a reminder, per Provider Bulletin PB21-58 - **Electronic Visit Verification Additional Languages** - the TVV and FVV call in prompts will be changing effective **October 6, 2021** with the addition of 5 new language options - Russian, Somali, Chinese Simplified, Egyptian Arabic, and Polish - in addition to the current options of English and Spanish. Please refer to PB21-58 and the At Your Fingertips (AYFT) Tip Sheet #40 - Additional Languages for specific details of these upcoming changes."