

interChange Provider Important Message

Automated Voice Response System Downtime Notification

Attention: All Providers. The Automated Voice Response System (AVRS) will be unavailable intermittently on the evening of Wednesday, April 12, 2023 beginning at 6:30 pm due to system maintenance. If you are unable to access to the AVRS during this time period, please try your transaction again later. Please note the provider secure Web portal features at www.ctdssmap.com and traditional ASC X12N transactions will be available during this downtime.