

interChange Provider Important Message

Automated Voice Response System Downtime Notification

Attention: All Providers. The Automated Voice Response System (AVRS) may be unavailable intermittently on Sunday, October 17, 2021 due to system maintenance. If you are unable to connect to the AVRS, please try your transaction again later.

Please note the provider secure Web portal features at www.ctdssmap.com and traditional ASC X12N transactions will be available during this downtime.