

interChange Provider Important Message

Automated Voice Response System Downtime Notification

Attention: All Providers. The Automated Voice Response System (AVRS) will be unavailable intermittently beginning Friday, September 14, 2018 at 8:00 pm through Saturday, September 15, 2018 at 12:00 am due to system maintenance. If you are unable to connect to the AVRS during this time period, please try your transaction again later.

Please note the provider secure Web portal features at www.ctdssmap.com and traditional ASC X12N transactions will be available during this downtime.

