

interChange Provider Important Message

Attention: Ambulatory Surgical Centers (Updated 5/30/19)

DXC Technology had identified a claims processing issue regarding services rendered in an Ambulatory Surgical Center setting. Ambulatory Surgical Centers are required to bill using a performing provider effective for dates of service March 1, 2019 and forward. As a result, claims submitted by the Ambulatory Surgical Center for processing started denying as a duplicate against the physician claim, if the physician claim was submitted first. DXC Technology has corrected the issue and the Ambulatory Surgical Centers' claims will no longer deny as duplicate against the physician claims. Any claims that previously denied as a duplicate incorrectly will be identified and reprocessed in a future claim cycle yet to be determined (TBD).