

interChange Provider Important Message

Attention Nursing Home Providers

Applied Income (AI) Overpayment Issue (Updated 5/28/2019)

Attention Long Term Care providers - Thank you for your patience while we were researching this issue. The Department of Social Services (DSS) has identified and corrected the issue that resulted in overpayments of AI in the May 14, 2019 payment file. DSS is targeting the reprocessing of the affected claims in the June 7, 2019 claim cycle. Providers do not need to do anything for these claims to reprocess. Claims will reprocess automatically. If there are any delays in processing the claims, we will notify you immediately.

