

interChange Provider Important Message

Attention: Home Health Providers

REMINDER: Sandata Agency Management (SAM) Training Dates and Registration Links for Existing & New Users

Gainwell Technologies would like to reiterate to home health providers the importance of signing up for one of the two types of training regarding utilization of the State's EVV system, i.e., SAM, to capture home health visit data: a DELTA training geared towards home health providers currently using SAM; or the series of training sessions for new SAM users. These trainings are being hosted by Sandata Technologies to support the HHCS EVV implementation for non-waiver members.

Important mandatory dates related to the implementation of HHCS EVV for non-waiver members can be found on this [Important Message](#) published on May 16, 2023.

DELTA Training (Client Data Entry/Upload Review):

Wednesday, June 7, 2023, 3PM EST (30 min) **(Repeat of the DELTA training held on Tuesday, April 11, 2023)**

Link to sign up:

<https://go.oncehub.com/CTSandataAgencyManagementDELTATRaining>

Please note, a recording of the DELTA training held on Tuesday, April 11, 2023 can be found on the Connecticut channel of the Sandata on Demand (SoD) Web site. To access the recording and other helpful information on the SoD Web site, please log into your account on <https://sandata.zendesk.com/>, click *Payer Programs*, followed by *Connecticut (CT DSS, DDS, MHW)*, then *Connecticut Instructional Videos*, and finally *Connecticut Home Health Non-Waiver Delta Training Sessions*.

New SAM User Trainings:

June 6, 2023, 2PM EST (90 min) System Overview

June 8, 2023, 2PM EST (75 min) Client Data Entry

June 13, 2023, 2PM EST (75 min) Staff Data Entry

June 14, 2023, 2PM EST (90 min) Visit Capture **(Even if you attend a DELTA training, you may want to attend this session because it will cover Telephonic Visit Verification)**

June 15, 2023, 2PM EST (90 min) Visit Maintenance



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June 16, 2023, 11AM EST (60 min) Billing

Link to sign up: <https://go.oncehub.com/ConnecticutProviderTraining>

[Alternate EVV:](#)

Providers that are choosing to move to the alternate EVV solution do not need to attend either of the above training sessions. For additional information regarding the previous Town Hall sessions and a link for vendors to the Alternate EVV technical specifications, providers may go to the www.ctdssmap.com Web site. From the Home page, click on *Electronic Visit Verification*, then *Important Documentation*, and finally *Home Health Implementation Documentation*. The page can also be accessed via the following link: [Home Health Implementation Documentation](#). Additionally, providers may refer to [Provider Bulletin 2023-10](#). Questions related to EVV can be submitted securely to ctevv@gainwelltechnologies.com.