



March 2022
Connecticut Medical Assistance Program
<https://www.ctdssmap.com>

The Connecticut Medical Assistance Program

Provider Quarterly Newsletter

New in This Newsletter

- **Access Agencies, Connecticut Home Care Service Providers and Other Provider Agencies Interested in Delivering Support and Planning Coach Services:**
New Community Based Services Provider Enrollment Opportunity
- **Pharmacy and Durable Medical Equipment (DME) Providers:**
Pharmacy Coverage of Insulin Pumps
- **Pharmacy Providers:**
Pharmacy Coverage of At-Home COVID-19 Tests

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Attention: Access Agencies, Connecticut Home Care Service Providers and Other Provider Agencies Interested in Delivering Support and Planning Coach Services

New Community Based Services Provider Enrollment Opportunity

The Department of Social Services has recently announced via Provider Bulletin [PB 2022-01](#), published in January 2022, that it will be enrolling a new provider specialty, Support and Planning Coach, under the Community First Choice (CFC) Program.

Providers enrolling as a Support and Planning coach must first be credentialed by Allied Community Resources to provide one or both of the allowed services; 2043Z—Support and Planning Coach, Agency and/or H2014—Skills Training and Development for S&P Coach Electronic Visit Verification Assistance services. Providers will bill these services directly to Gainwell Technologies to obtain reimbursement for the services provided.

FOR MORE INFORMATION, interested providers should login to the www.ctdssmap.com Web site and click on Publications > Bulletin Search and select Year 22 and Number 01 using the dropdown arrow selections in each field, then click Search. Click on the [PB22-01](#) line to access the bulletin.

SCHEDULED ENROLLMENT TRAINING: Providers interested in attending one of two virtual workshops scheduled via Microsoft Teams can do so by accessing the www.ctdssmap.com Web site. From the Home page click the “Provider Training” link. Scroll to Workshop Invitations and click on the “Community First Choice (CFC) Support and Planning Coach Provider Enrollment Workshop Invitation” to sign-up for the workshop of your choice.

FOR ONGOING COMMUNICATIONS, Agencies who have been credentialed by Allied Community Re-

sources to provide S&P Coach services who are interested in obtaining future communications regarding provider enrollment and reimbursement for these services under the Community First Choice Program, can do so by visiting the www.ctdssmap.com Web site and taking the following steps to become an electronic messaging subscriber.

1. Access the www.ctdssmap.com Web site.
2. Select Provider > E-mail Subscription from the drop-down menu.
3. Once on the E-mail Subscription page, enter the e-mail address you wish to subscribe in the New Subscriber section.
4. Re-enter the e-mail address for verification and click on the Register button.
5. From the right-hand side of the page, use the checkboxes to select “Community First Choice” and any other available subscriptions you would like to receive.
6. Once complete, select Save.

FOR PREVIOUSLY PUBLISHED COMMUNICATIONS: Agencies wishing to obtain previously published communications may do so by accessing the www.ctdssmap.com Web site. From the Home page select Information > Publications. Under Bulletin Search in the “Provider Type” field, using the drop-down arrow, select “Community First Choice”, then click Search.

Attention: Pharmacy and Durable Medical Equipment (DME) Providers

Pharmacy Coverage of Insulin Pumps

Effective February 2, 2022, Omnipod Pods and VGO devices became payable through pharmacy Point of Sale (POS) with an approved Prior Authorization meeting medical necessity regardless of preferred status. The [Insulin Pump PA](#) Form is available via www.ctdssmap.com under the Pharmacy section. Providers should note that the Omnipod Personal Diabetes Manager (PDM) will be provided at no additional charge to patients from the manufacturer (Insulet) and pharmacies should not submit pharmacy claims for the PDM to the Connecticut Medical Assistance Program (CMAP).

These insulin delivery products, when processed as a pharmacy POS claim, will be subject to the Diabetic Preferred Product List published at www.ctdssmap.com Web site under Pharmacy Information → Preferred Drug List Information → Diabetic Supplies Preferred Product List. The products listed below are covered via POS once PA is obtained:

Please select only ONE device per prior authorization request form:

<input type="checkbox"/>	OmniPod 5 Pack Pod	(NDC: 08508112005)
<input type="checkbox"/>	OmniPod Dash 5 Pack Pod	(NDC: 08508200005)
<input type="checkbox"/>	OmniPod Starter Kit	(NDC: 08508114002)
<input type="checkbox"/>	V-Go 20 Disposable Device	(NDC: 08560940003)
<input type="checkbox"/>	V-Go 30 Disposable Device	(NDC: 08560940002)
<input type="checkbox"/>	V-Go 40 Disposable Device	(NDC: 08560940001)

Attention: Pharmacy Providers

Pharmacy Coverage of At-Home COVID-19 Tests

The Connecticut Medical Assistance Program (CMAP) provides coverage of FDA-approved at-home COVID-19 tests via the pharmacy Point of Sale (POS). Patients may obtain 4 test kits at a time at their local pharmacy. Coverage is limited to eight (8) COVID-19 at-home tests (or 4 kits with two tests per kit) per member per 30-day period, without prior authorization.

While CMAP normally requires a prescription for all OTC drugs and medical equipment and supplies, COVID-19 at-home test kits may be dispensed with or without such a prescription. Pharmacists may submit their NPI as the prescribing provider's NPI on pharmacy claims submitted for the at-home COVID-19 test

kits to the CMAP. If the pharmacist dispensing the COVID-19 home test kit has not registered with NPPES for an individual NPI, the pharmacy dispensing the kit may submit the NPI of the pharmacy as the prescribing provider's NPI on the pharmacy claim.

Attention: All Providers

Alternative Access to Financial Cycle Data

As a reminder, the Financial Cycle Schedule is published twice a year: January 1, 2022 – June 30, 2022 and July 1, 2022 – December 31, 2022 in a provider bulletin. This publication is distributed approximately one month prior to the start of the next six-month period. Provider Bulletin [PB 21-94](#), titled Electronic Claims Submission, Web Remittance Advice, Check, EFT and 835 Schedule, published November 19, 2021, is the Financial Cycle Schedule for January 1, 2022 – June 30, 2022. Did you know that the data in this Provider Bulletin is accessible to providers in a number of ways?

Email Subscription

Subscription sign-up is available to providers on the www.ctdssmap.com Home Page. Subscription is free and multiple subscriptions per provider are allowed. To sign-up for e-mail subscription:

1. Click on the Register/Update Email Subscription link on the www.ctdssmap.com Web site Home Page.

The screenshot shows the homepage of the Connecticut Medical Assistance Program (CMAP). At the top left is the logo for the Connecticut Department of Social Services, 'Making a Difference'. The top right shows the date 'Thursday, February 17, 2022, 4:34:48 PM' and a 'Login' link. A navigation bar contains links for Home, Information, Provider, Trading Partner, Pharmacy Information, Hospital Modernization, and Electronic Visit Verification. On the left side, there are several menu categories: Information (Publications, Links, Important Information, RA Banner Announcements, HIPAA, Regional Office Locations), Provider (Provider Services, Provider Search, Provider Enrollment, Promoting Interoperability Program, OOS Instructions/Information, Fingerprint Criminal Background Check Info, Provider Training, Secure Site), Trading Partner (Trading Partner Enrollment, Trading Partner Documents, Provider Electronic Solutions, Billing Instructions), Pharmacy (Pharmacy Information), and Email Subscription (Register/Update Email Subscription). A blue arrow points to the 'Register/Update Email Subscription' link. The main content area features a large 'WELCOME TO THE CONNECTICUT MEDICAL ASSISTANCE PROGRAM' banner with a stethoscope icon. Below the banner are four icons representing Information (books), Provider (stethoscope), Trading Partner (key), and Pharmacy (pill bottle). At the bottom, there is an 'Important Messages' section with several links to recent updates, including 'Attention Outpatient Hospitals: CMAP Addendum B Claims Reprocessing (Posted 2/17/22)' and 'Attention All Home Health Agencies: Rate Increase Claim Reprocessing (Posted 2/10/22)'.

2. Under New Subscriber, enter E-mail address and confirm E-mail address

E-Mail Subscriptions

Do you want to get the latest information from the Connecticut Medical Assistance Program (CMAP)? Registration is a very quick and simple process! You can register now to receive on-line publications such as provider bulletins, workshop invitations, newsletters, and important messages via email by entering your email address below under "New Subscriber". Once you have entered your email address and confirmed that address, you will be asked to select the type of information you wish to receive (reference list of provider types, trading partner, and topics on the right side of the screen). Once registered, you will receive a confirmation email.

There is no limit on the number of e-mail subscriptions per office! Each provider, member of your office staff, enrollment support staff, etc. can subscribe to receive information via email.

It is important to note that, as of June 30, 2015, the Department of Social Services will no longer send provider bulletins and workshop invitations via the postal service. To ensure that you receive the latest information from CMAP, you must either subscribe to receive this information or review the information posted to www.ctdssmap.com daily to obtain newly published information.

Once you have subscribed, you can modify the type of information you receive at any time by entering your email in the Existing Subscribers box below. You may also unsubscribe at any point in time by entering your email in the Unsubscribe box below.

[Click here to receive detailed instructions on how to newly subscribe, modify an existing subscription, or unsubscribe.](#)

New Subscriber

E-Mail

Confirm E-Mail

3. Select Available Provider Subscriptions and Subscription Topics you wish to receive.

Available Subscriptions

- Provider**
 - ALL Provider Types
 - Acquired Brain Injury
 - Acupuncturist
 - Advance Practice Nurse
 - Autism Spectrum Disorder/Behavior Analysts
 - Autism Waiver
 - BHH/TCM/Waiver Provider
 - Behavioral Health Clinician
 - Birth to Three
 - CHC Access Agency
 - CHC Assisted Living
 - CHC PCA Fiduciary
 - CHC Service Providers
 - CT Housing Engagement and Support Services
 - Certified Nurse Midwife
 - Chiropractor
 - Clinic
 - Community First Choice
 - Community Services
 - DDS Employment and Day Supports
 - DDS Specialized Services
 - DME/Medical Supply Dealer
 - Dental
 - Drug and Alcohol Abuse Center
 - Extended Care Facility/Long Term Care
 - FQHC - Behavioral Health
 - FQHC - Dental
 - FQHC - Medical & Tribal Svs Medical
 - Home Health Agency
 - Hospice Agency
 - Hospital
- Laboratory
- Local Health Department
- Mental Health Group Home
- Mental Health Waiver
- Naturopath
- Optical Shop
- Optician
- Optometrist
- Personal Care Services
- Pharmacy
- Physician
- Physician Assistant
- Podiatrist
- Private Non-Medical Institution
- Psychiatric Residential Treatment Facility
- Radiology
- Resident
- School Based Child Health
- State Institution
- Therapist
- Transportation
- Topics**
 - EVV - Electronic Visit Verification
 - Hospital Modernization
 - Labeler/Drug Manufacturer
 - Promoting Interoperability (P1), formerly EHR Incentive, Program
 - Trading Partner

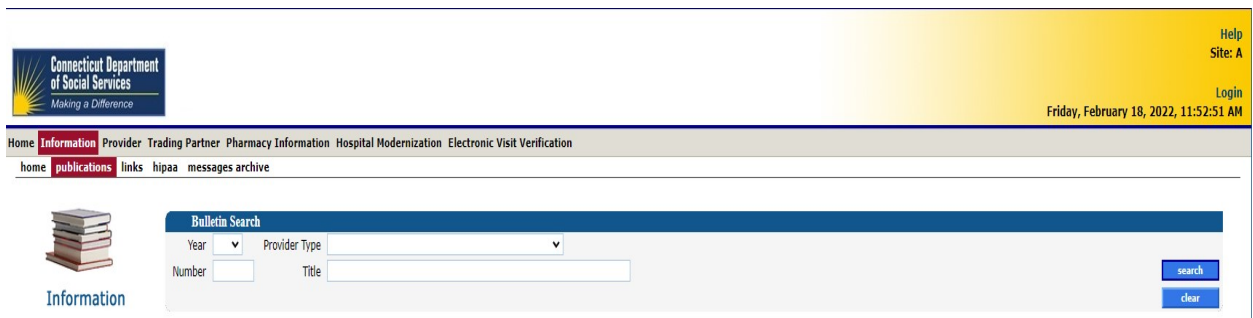
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Please Note: Only Subscriptions published after the sign-up date will be sent via the e-mail address provided.

Direct Web site Access to Bulletins

Providers not signed up for Email Subscription or those needing access to a previously published bulletin can do so by accessing the www.ctdssmap.com Web site.

1. From the Web site Home Page select Information, then Publications.
2. Under the Bulletin Search Panel enter search criteria.



The screenshot shows the top navigation bar of the Connecticut Department of Social Services website. The logo is on the left, and the date and time are on the right. Below the navigation bar is a menu with 'Information' highlighted. The main content area features a 'Bulletin Search' panel with fields for Year, Provider Type, Number, and Title, along with search and clear buttons.

Alternative Web Access for Financial Cycle Schedule Data

Access the www.ctdssmap.com Web site.

From the Web site Home Page, click Provider > Provider Services > Schedules.



The screenshot shows a list of schedules under the heading 'Schedules'. The list includes links for 2022 and 2021 Cycle/Claim Submission Schedules, 2021 Claim Cycle Payment Schedules, Holiday Schedule, and POS/AEVS System Availability Schedule.

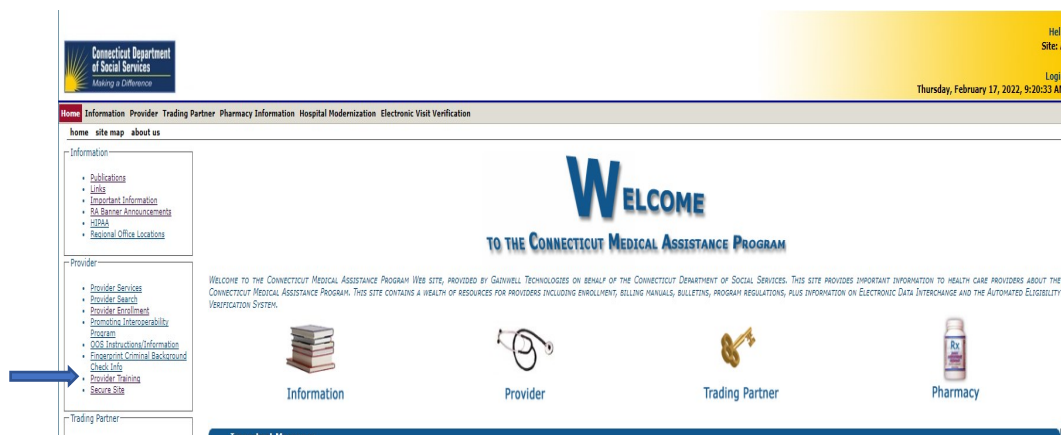
Access to these schedules provides the same condensed data (Claim Submission Schedule) while offering a more direct approach to other data elements within the Financial Cycle bulletin (Cycle Payment Schedule, Holiday Schedule). The Point of Sale (POS) and Automated Eligibility Verification Systems (AEVS) Availability Schedule provides **system downtime** for the submission of Pharmacy POS claims and AEVS and Automated Voice Response System (AVRS) **system response downtime** to Eligibility Verification inquires.

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Attention: Newly Enrolled Providers, Providers with New Office Staff or Needing a Refresher in the Connecticut Medical Assistance Program (CMAP)

Access to Provider Training on the www.ctdssmap.com Web Site

Need help getting started or just need a refresher? Access the www.ctdssmap.com Website. The **Home Page** offers access to upcoming Connecticut Medical Assistance Program (CMAP) provider workshops in addition to past presentations for both new and existing providers via the **“Provider Training”** link.



The **Training page** under **Workshop Invitations** provides upcoming workshops such as:

New Provider Workshop – This workshop offers a well-rounded tour of CMAP basics for all providers. This workshop is offered quarterly for newly enrolled providers, those with new office staff and for existing providers who are looking for an up-to-date refresher on CMAP basics.

New Program/Provider Type/Specialty Workshops – These workshops are designed for providers interested in enrolling in a particular program or to provide a specific service(s) offered within the program. Two workshops are offered to interested providers. The first is an enrollment workshop which guides providers through the enrollment process. The second is a billing and Web claim submission workshop which provides both CMAP basic program and program specific guidance.

Provider Refresher Workshops – These annual workshops are offered to billing providers, by provider or claim type. These workshops offer a review of current year changes impacting related providers in addition to program topics, procedures or past changes identified as needing review.

Connecticut Medical Assistance Program Training Information

[Workshop Invitations](#)

- [➔ New Provider Workshop Invitation](#)
- [➔ Community First Choice \(CFC\) Support and Planning Coach Providers Enrollment Workshop Invitation](#)

To attend any one or more workshop offerings, **click on the workshop invitation you wish to attend** for available workshop dates and times.

Click on the **Registration/Directions** link to the right of the Workshop name/date and time to register to attend the desired workshop.

Connecticut Medical Assistance Program Training Information

Workshops

New Provider Workshop	Date	Time	Registration Due Date	Registration Form/Directions
Teams - Virtual Classroom Training	Wed Feb 23, 2022	9:00 AM - 12:00 PM	Thurs Feb 17, 2022	Registration/Directions

Community First Choice (CFC) Support and Planning Coach Providers Enrollment Workshop Invitation	Date	Time	Registration Due Date	Registration Form/Directions
Teams - Virtual Classroom Training	Thurs Feb 24, 2022	9:00 AM - 11:00 AM	Mon Feb 21, 2022	Registration/Directions
Teams - Virtual Classroom Training	Wed Mar 23, 2022	1:00 PM - 3:00 PM	Fri Mar 18, 2022	Registration/Directions

If current workshop offerings are not on a convenient date/time or the type of workshop is not what you are looking for, page up or down to the “Materials” heading. Below the “Materials” heading you will find workshop presentations by Provider Type/Claim Type or Program offered in the past, including the New Provider workshop. Click on the link to the workshop of interest to display all available presentations or other associated materials of interest to the related group. **Please Note:** current workshop offering presentations are usually available under the “Materials” heading by the date of the first workshop.

Materials

- [ABI Service Provider Workshops](#)
- [Autism Waiver Service Provider Workshops](#)
- [Behavioral Health Clinicians Workshops](#)
- [Birth to Three Workshops](#)
- [CHC Workshops](#)
- [Connecticut Housing Engagement and Support Services \(CHESS\) – Enrollment Workshops](#)
- [Connecticut Housing Engagement and Support Services \(CHESS\) – Billing and Web Claims Workshops](#)
- [DDS Specialized Services Provider Workshops](#)
- [DDS Performing Provider Re-Enrollment Workshops](#)
- [Dental Workshops](#)
- [DMHAS Performing Provider Re-Enrollment Workshops](#)
- [Durable Medical Equipment Workshops](#)
- [Home Health Workshops](#)
- [Hospice Workshops](#)
- [Hospital Workshops](#)
- [Long Term Care Workshops](#)
- [Mental Health Waiver Provider Workshops](#)
- [New Provider Workshops](#)
- [PCA Service Provider Workshops](#)

Materials

- [Pharmacy Workshops](#)
- [PNMI Enrollment Workshops](#)
- [Professional Refresher Workshops](#)
- [Provider Electronic Solutions \(PES\) Software Training Workshops](#)
- [School Based Child Health Workshops](#)
- [Targeted Case Management \(Non-Contracted\) Provider Workshops](#)
- [Waiver Provider Refresher Workshops](#)
- [Web Claim Submission Workshops](#)

Appendix

Holiday Schedule

Date	Holiday	Gainwell Technologies	CT Department of Social Services
4/15/2022	Good Friday	Closed	Closed
5/30/2022	Memorial Day	Closed	Closed
7/4/2022	Independence Day	Closed	Closed
9/5/2022	Labor Day	Closed	Closed
10/10/2022	Columbus Day	Closed	Closed

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Appendix

Provider Bulletins

Below is a listing of Provider Bulletins that have recently been posted to www.ctdssmap.com. To see the complete messages, please visit the Web site. All Provider Bulletins can be found by going to the Information -> Publications tab.

- PB22-16** Continuous Glucose Monitors 1. Billing Guidelines for Therapeutic Continuous Glucose Monitor (CGM) Systems; 2. Reimbursement Methodology Update for Procedure Code K0553 Used for FreeStyle Libre System; 3. Billing Guidance for Non-Therapeutic Continuous Glucose Monitor (CGM) Systems.
- PB22-15** CMAP COVID-19 Response—Bulletin 59: Coverage of At Home COVID-19 Over-the-Counter (OTC) Test Kits
- PB22-14** 2022 Revision of Rates for Certain Clinical Diagnostic Laboratory Testing Codes
- PB22-13** Add-on Rate for Ventilation Bed Stays for Chronic Disease Hospitals
- PB22-12** CMAP COVID-19 Response Bulletin 58: COVID-19 Vaccine Counseling-Only for Pediatric Members
- PB22-11** Submission of Prior Authorization (PA) Requests for Medical Goods and Services
- PB22-10** The Addition of COVID-19 Proprietary Laboratory Analyses Codes to the Independent Laboratory Fee Schedule
- PB22-08** Upcoming Changes to Pharmacy Claims for Omnipod and VGO Insulin Delivery Products
- PB22-07** Policy Updates and Changes to Clinical Review Criteria
- PB22-06** Out-of-State and Border Hospital Reimbursement—Effective January 1, 2022
- PB22-05** Annual Update to the Inpatient Hospital Adjustment and Update to the APR-DRG Weights
- PB22-04** Increased Rates for Select Home Health Services
- PB22-03** Increased Rates for All Home Health Aide Services
- PB22-02** Updating the Reimbursement Rate for Nursing Services for Home Health Pediatric Complex/High Tech Level of Care
- PB22-01** Community First Choice Enrollment and Reimbursement Changes
- PB21-110** Updates to the Reimbursement for Physician-Administered Drugs
- PB21-109** (1) Update to Procedure Codes S5000 and J7304 on the Family Planning Clinic Fee Schedule and (2) Updates to the Reimbursement for Physician-Administered Vaccines in Family Planning Clinics
- PB21-108** Updates to the Reimbursement for Physician-Administered Drugs, Immune Globulins, Vaccines and Toxoids
- PB21-107** 1. January 2022 Quarterly Medical Clinic HIPAA Compliant Update; 2. Updates to the Reimbursement of Physician Administered Drugs, Immune Globulins, Vaccines and Toxoids in Medical Clinics
- PB21-106** First Quarter 2022 HIPAA Update—Changes to the Medical Surgical Supply (MSS) Fee Schedule
- PB21-105** 1. January 2022 Quarterly HIPAA Compliant Updates-Physician-Office and Outpatient, Physician Anesthesia And Surgical Fee Schedules 2. Physician Administered Drug Reimbursement 3. Manually Priced Procedure Codes
- PB21-104** January 2022 Quarterly HIPAA Compliant Update—Independent Audiology and Speech and Language Pathology Fee Schedule
- PB21-103** (1) Quarterly Update: January 2022 HIPAA Compliant Updates to Freestanding Ambulatory Surgical Center Fee Schedule (2) Addition of Bariatric Surgery Codes to the Clinic Ambulatory Surgical Center (ASC) Fee Schedule
- PB21-102** January 2022 Independent Radiology and Physician-Radiology Fee Schedules—Quarterly HIPAA Compliant Update
- PB21-101** January 2022 Quarterly HIPAA Compliant Update-Consolidated Laboratory Fee Schedule
- PB21-100** January 2022 Quarterly Dental Fee Schedule HIPAA Compliant Update
- PB21-99** Requirements for Coverage of Over-the-Counter Nutritional Supplements for Clients in the WIC Program and Medicaid
- PB21-98** Medicare Part D Co-pays for Dual Eligible HUSKY Low Income Subsidy Clients
- PB21-97** 1) January 1, 2022 Changes to the Connecticut Medicaid Preferred Drug List (PDL) 2) Reminder About the 5-day Emergency Supply 3) Billing Clarification for Brand Name Medications on the Preferred Drug List (PDL) 4) Pharmacy Web PA Tool
- PB21-96** Outpatient Crossover Claim Pricing Changes
- PB21-95** Outpatient Crossover Electronic 837I Claim Submission And Pricing Changes
- PB21-94** Electronic Claims Submission, Web Remittance Advice, Check, EFT and 835 Schedule (HUSKY Health Program)
- PB21-93** Rate Increase on Select Behavioral Health Services
- PB21-92** Pediatric Inpatient Psychiatric Services: Interim Voluntary Value-Based Payment Opportunity for Increasing Needed Capacity and Interim Rate Add-On for Acuity

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