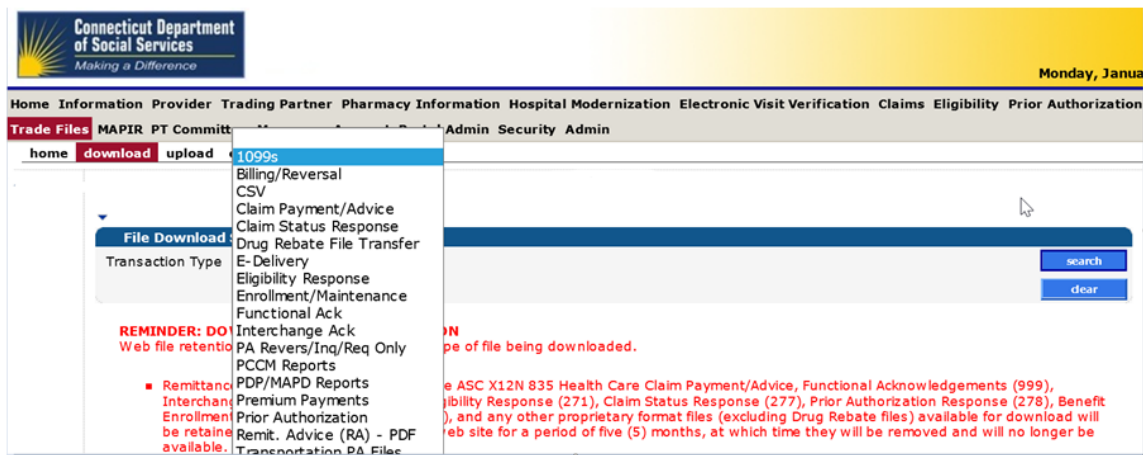


# interChange Provider Important Message

## Attention: All Providers

**1099s Now Available on Web site:** The Department of Social Services (DSS) and DXC Technology are pleased to announce that beginning January 29, 2020, providers will be able to download their 2019 1099s from the [www.ctdssmap.com](http://www.ctdssmap.com) Web site. The 1099s will be available on the Secure Web Portal by the end of the day on January 29, 2020. This functionality will be available for all Master Users and any subordinate clerk accounts who have access to download PDF Remittance Advice files. The 2019 1099s were also mailed to providers on January 23, 2020.

Providers wishing to download their 2019 1099 from [www.ctdssmap.com](http://www.ctdssmap.com) would do so by logging into their secure Web portal account, selecting Trade Files then download. Providers must then click on the 1099s selection located at the top of the drop-down menu.



Users would then scroll down and select the 2019 1099 from the “Current Files Available for Download” panel. As a courtesy, the 2018 1099s will also be loaded to providers’ secure Web portal accounts in the middle of February 2020 for historical reference.

The retention period for 1099s on the secure Web portal account will be three (3) years. Providers are encouraged to download and save a local copy of the 1099s as after three (3) years, the downloadable files will be removed and no longer available.