



## Connecticut Medical Assistance Program Workshops

### For Connecticut Home Care Program, Acquired Brain Injury, Autism and Personal Care Assistance Waiver Providers

**Presented by**

**The Department of Social Services (DSS) and DXC Technology**

Are you or your staff in need of a refresher in current Connecticut Medical Assistance Program (CMAP) Connecticut Home Care (CHC), Acquired Brain Injury (ABI), Autism or Personal Care Assistance (PCA) Service Provider policies and claim submission procedures? This workshop will provide you and your staff with a review and understanding of changes to waiver claim submission and will review policy changes that impact how claims are submitted or processed today. Please note: Autism Waiver Providers who did not attend the Autism Waiver Service Refresher Workshop offered in November, may wish to attend this workshop. It is suggested that Autism Waiver Service Providers refer to the Autism workshop presentation on the [www.ctdssmap.com](http://www.ctdssmap.com) Web site by clicking the “Provider Training” link.

#### Workshop Topics Will Include:

<ul style="list-style-type: none"> <li>• Client Eligibility Verification - Determining Client Eligibility and Resolution of Ineligibility</li> </ul>	<ul style="list-style-type: none"> <li>• Electronic Visit Verification (EVV) – Impact, Updates, and Resources</li> </ul>
<ul style="list-style-type: none"> <li>• Care Plan Review – Determination and Billing of Services Authorized</li> </ul>	<ul style="list-style-type: none"> <li>• Provider Resources</li> </ul>
<ul style="list-style-type: none"> <li>• Explanation of Benefit Codes – Understanding Claim Denials and Action to be taken</li> </ul>	<ul style="list-style-type: none"> <li>• Electronic Messaging</li> </ul>
<ul style="list-style-type: none"> <li>• Monthly Claims Reprocessing and Remittance Advice Impact</li> </ul>	<ul style="list-style-type: none"> <li>• Re-enrollment</li> </ul>

Please follow the registration instructions below to register for the workshop. Seating is limited, so be sure to **register by the designated due date**. If you have any questions concerning this information, please contact the DXC Technology Provider Assistance Center at 1-800-842-8440. Please join us. We look forward to seeing you at the workshop!

## WORKSHOP LOCATIONS, DATES, AND TIMES

The locations, dates, and times for the Waiver Refresher Workshop are listed below. The registration link is listed beneath the date of the workshop. To register for a workshop, select the appropriate link and register online. Please refer to the “How to Register for a Workshop” instructions below if you require further assistance with the registration process.

#### Workshop Locations, Dates and Times:

#### Registration Due Date:

**HPE MyRoom Virtual Classroom Training**  
**Wednesday, December 19, 2018**

**1:00 pm – 4:00 pm**

**Friday, December 14, 2018**

<https://www.surveymonkey.com/r/18WR353>

### **HPE MyRoom Virtual Classroom Training**

**Friday, December 21, 2018**

**9:00 am – 12:00 pm**

**Tuesday, December 18, 2018**

<https://www.surveymonkey.com/r/18WR355>

### **Connecticut Hospital Association, 110 Barnes Road, Wallingford, CT**

**Thursday, December 27, 2018**

**9:00 am – 12:00 pm**

**Monday, December 24, 2018**

<https://www.surveymonkey.com/r/18WR361>

# **HOW TO REGISTER FOR A WORKSHOP**

To register for these workshops, visit the [www.ctdssmap.com](http://www.ctdssmap.com) Web site and go to Information, then Publications and scroll down to Provider Workshop Invitation Forms. Select the Waiver Refresher Workshop you wish to attend and click on the Registration Link.

**Due to limited seating availability, the workshop held at Connecticut Hospital Association is limited to two (2) attendees per provider. Each attendee from the same provider office must register separately.**

Once you click “Register Now” at the bottom of your registration page, you will be provided a workshop confirmation number. Please retain this number for your records should you need to discuss your registration with DXC Technology. If you do not receive a confirmation number, you have not successfully registered for this workshop.

Please be sure to include all of the registration information indicated below to ensure timely and accurate attendance registration.

### **HPE MyRoom Virtual Classroom Training**

DXC Technology utilizes internet virtual classrooms that allow class participants to attend a workshop without leaving their office. Participants will be provided a key to an internet classroom to attend the **Waiver Refresher Workshop**. At the same time, participants will dial into a conference call and have an opportunity to ask questions. Providers who register for this training will receive an email from DXC Technology with directions on how to attend this training. **For this reason, it is critical that providers enter a valid email address at the time of registration.** If this email is not received three (3) days prior to the training, please contact the DXC Technology Provider Assistance Center toll free at 1-800-842-8440.

**Please supply the following information when registering for a workshop:**

- Provider Name
- AVRS ID
- Contact Name
- Telephone Number (including Area Code)
- Email Address (Required for HPE MyRoom Virtual Classroom Training)
- Name of Attendee

## IMPORTANT NOTICES:

### **CHA is a smoke-free campus**

**\*\*\*\*\* NO SMOKING ALLOWED\*\*\*\*\***

The use of tobacco products is prohibited on the grounds, sidewalks, delivery areas, and parking lots.  
Refreshments will not be served.

## Inclement Weather

Should inclement weather occur on the date of a workshop, resulting in a cancellation, DXC Technology will post a notice of workshop cancellation at **1-844-225-1164, extension 2154000.**

## **DIRECTIONS**

### Connecticut Hospital Association

110 Barnes Road, Wallingford, CT 06492 (203)265-7611

- **1-91 NORTHBOUND:** Take Exit 15. At the end of the Exit ramp, turn LEFT onto ROUTE 68 WEST. Proceed approx. 1.8 miles on ROUTE 68 to the \*7th traffic light; Turn RIGHT onto BARNES INDUSTRIAL PARK ROAD NORTH; at the traffic light, turn LEFT onto BARNES ROAD; and take FIRST RIGHT into CHA driveway.
- **I-91 SOUTHBOUND:** Take Exit 15. At the end of the Exit ramp, turn RIGHT onto ROUTE 68 WEST. Proceed approx. 1.8 miles on ROUTE 68 to the \*6th traffic light; Turn RIGHT onto BARNES INDUSTRIAL PARK ROAD NORTH; at the traffic light, turn LEFT onto BARNES ROAD; and take FIRST RIGHT into CHA driveway.
- **Wilbur Cross (Route 15) NORTHBOUND:** Take Exit 66. At the end of the Exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to \*4th traffic light. Turn LEFT up short hill to next traffic light. Turn LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.
- **Wilbur Cross (Route 15) SOUTHBOUND:** Take Exit 66. At the end of the exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to \*5th traffic light. Turn LEFT up short hill to next traffic light. Turn LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.
- **I-84 EASTBOUND:** Take Exit 27. Proceed onto Route 691 East. Follow to the WILBUR CROSS PARKWAY SOUTHBOUND. Take Exit 66. At the end of the exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to \*5th traffic light. Turn LEFT up short hill to next traffic light. Turn LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.

**\*IMPORTANT ~ Traffic light count includes light at the end of ramp**