

interChange Provider Important Message

Revised Provider Manual Chapters

Provider manual chapters are continually revised as program changes are implemented or clarifications are identified. The following chapters have recently been updated:

- Chapter 1 - Introduction
- Chapter 3 - Provider Enrollment and Re-enrollment
- Chapter 4 - Client Eligibility
- Chapter 5 - Claim Submission Information
- Chapter 6 - Electronic Data Interchange Options
- Chapter 10 - Web Portal and AVRS
- Chapter 12 - Claim Resolution Guide

To download the latest version of these chapters: 1) Select Information and then 2) Select Publications on this Web site. 3) To download Chapter 8, please select your provider type from the drop down box. 4) To download Chapter 11, please select the appropriate claim type from the drop down box.

*Please note that the Professional Services Manual is applicable to the following provider types: Board Certified Behavior Analyst, Chiropractor, Independent Clinical Laboratory, Independent Radiology, Naturopath, Nurse Practitioner, Nurse Midwife, Physician, Podiatrist, Independent Therapy Services, Medical Transportation, and Vision (including ophthalmologists, optometrists, and opticians).