

interChange Provider Important Message

Attention: Inpatient Hospitals

Hospital Readmissions on the Same Date of Service.

When a member is discharged from an acute care hospital and subsequently readmitted to the same hospital on the same date of service for symptoms related to the original admission, the original and subsequent stay must be combined onto a single claim. The applicable Administrative Service Organization (ASO), Community Health Network of Connecticut (CHNCT) or Beacon Health Options must be notified of the subsequent inpatient admission so that the original authorization can be modified to cover both admissions.

If a member is discharged from an acute care hospital and readmitted on the same date of service for symptoms unrelated to the initial admission, the hospital must request a second prior authorization from the applicable ASO. The hospital must have a second authorization on file to allow separate claims to pay.

If the initial inpatient stay is medical in nature and the subsequent admission is behavioral health in nature, two separate claims may be submitted for reimbursement. Prior authorization must be obtained from the applicable ASO for both admissions.

To request prior authorization for medical admissions or to obtain additional information regarding the authorization process, please contact CHNCT at 1-800-440-5071 or visit www.huskyhealthct.org.

To request prior authorization for behavioral health admissions or obtain further information regarding the authorization process, please contact CT BHP (Beacon Health Options) at 1-877-552-8247 or visit the CTBHP website at www.ctbhp.com.

For billing questions regarding this IM, please contact DXC Provider Assistance Center, Monday-Friday from 8:00 a.m. to 5:00 p.m. at 1-800-842-8440.