TO: Physicians, Physician Assistants, Advanced Practice Registered Nurses, Certified Nurse Midwives, Psychiatrists, Psychologists, Behavioral Health Clinicians, Medical Clinics, Family Planning Clinics, Outpatient Hospitals & Federally Qualified Health Centers

RE: Discontinuation of the Coverage for Electronic Consultations

Effective for dates of service January 1, 2020 and forward, the following Current Procedural Terminology (CPT) codes used to bill for electronic consultations will no longer be payable under the Connecticut Medical Assistance Program (CMAP):

- 99451-Interprofessional telephone/Internet/EHR assessment and mgt by consultative physician, 5 mins or more; and
- 99452- Interprofessional telephone/Internet/EHR referral service(s) provided by a treating/requesting physician, 30 mins.

Due to the guidance received by the Centers for Medicare and Medicaid Services (CMS), reimbursement for electronic consultations does not meet the federal requirements. Given this guidance, CPT codes listed above will be end-dated as of December 31, 2019.

All claims submitted with CPT code 99451 or 99452 will deny for dates of service January 1, 2020 and forward.


Distribution: This policy transmittal is being distributed to providers of the Connecticut Medical Assistance Program by DXC Technology.

Responsible Unit: DSS, Division of Health Services, Medical Policy Section; Dana Robinson-Rush, Health Program Assistant, (860) 424-5615 or email Dana.Robinson-Rush@ct.gov.

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