



**TO: All Providers**

**RE: Expedited Medicaid Eligibility Processing for Individuals with Medical Emergencies**

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This bulletin is a reminder to providers about the availability of expedited Medicaid eligibility processing for individuals with medical emergencies. An individual may be eligible for emergency Medicaid application processing if the individual has a condition or illness that, if not immediately treated, places the individual at serious and imminent risk of severe harm or permanent disability.

Most individuals can receive real-time Medicaid eligibility determinations by applying for health coverage through Access Health CT, Connecticut's state-based insurance marketplace. The Department of Social Services (DSS) and Access Health CT share a computer system that can provide real-time Medicaid eligibility determinations for most individuals, including children under age 19, parents and caretaker relatives of children under age 18, pregnant women and childless adults under age 65 who do not receive Medicare. These individuals can apply for coverage online at [www.accesshealthct.com](http://www.accesshealthct.com) or by calling 1-855-805-4325. Paper applications are also available by calling this number.

Individuals who apply for assistance through [www.accesshealthct.com](http://www.accesshealthct.com) and who are determined to be eligible for Medicaid receive a proof of coverage letter that guarantees payment of healthcare services when provided from Medicaid enrolled providers. Enrolled providers may rely on this letter as a guarantee of payment for 30 days from the date on the top of the eligibility notice as described in

Provider Bulletin 2014-15, or, in many situations, providers may obtain a temporary client ID following instructions in Provider Bulletin 2014-29.

Individuals age 65 or older and those receiving Medicare can apply for Medicaid with DSS. The best way for these individuals to receive expedited eligibility processing is to apply online at DSS' Web site [www.Connect.ct.gov](http://www.Connect.ct.gov). A call should then be placed to the DSS Benefit Center at 1-855-626-6632 to request expedited processing due to a medical emergency. Individuals may also apply in person at a DSS Service Center. Locations are posted on our Web site [www.ct.gov/dss](http://www.ct.gov/dss).

Please contact Eligibility Policy and Program Support at (860) 424-5250 if you have any questions.