



Connecticut Medical Assistance Program Workshops For Long Term Care Providers

Presented by

The Department of Social Services (DSS) and DXC Technology

Are you or your staff in need of a refresher on current Connecticut Medical Assistance Program procedures related to Long Term Care (LTC) claim submission guidelines? If you’ve answered yes, please join us! The following workshops will provide important information about the Connecticut Medical Assistance Program (CMAP) billing requirements as well as provide a refresher on current claims processing. We will discuss tools and resources available to assist LTC providers with their claim submission as well as review LTC claim denials and the actions providers can take to correct these issues.

Workshop Topics Will Include:

• 2018 Updates	• Hospice
• Eligibility Verification & Ascend Overview	• Hospitalization Bed Reserve Guidelines
• Web Claim Submission Overview	• Provider Enrollment/Re-enrollment
• Provider Electronic Solutions (PES) software	• Additional Information
• Patient Liability	• Wrap Up & Questions

Please follow the registration instructions below to register for the workshop of your choice. Seating is limited for the Connecticut Hospital Association (CHA) site workshop, so be sure to **register by the designated due date**. If you have any questions concerning this information, please contact the Provider Assistance Center at 1-800-842-8440. Please join us. We look forward to seeing you at our workshops!

WORKSHOP LOCATIONS, DATES, AND TIMES

The workshop locations, dates, and times for the LTC workshops are listed below. The registration link is listed beneath the date of the workshop. To register for a workshop, select the appropriate link and register online. Please refer to the “[How to Register for a Workshop](#)” instructions below if you require further assistance with the registration process.

Workshop Locations, Dates, and Times:

Registration Due Date:

Connecticut Hospital Association, 110 Barnes Road, Wallingford, CT

Tuesday, September 18, 2018

9:00 am – 12:00 pm

Wednesday, September 12, 2018

[2018 LTC Refresher - CHA](#)

HOW TO REGISTER FOR A WORKSHOP

To register for these workshops, visit the www.ctdssmap.com Web site and go to Information, then Publications and scroll down to Provider Workshop Invitation Forms. Select the **LTC Workshop** you wish to attend and click on the Registration Link.

Once you click “Register Now” at the bottom of your registration page, you will be provided a workshop confirmation number. Please retain this number for your records should you need to discuss your registration with DXC Technology. If you do not receive a confirmation number, you have not successfully registered for this workshop.

Please be sure to include all of the registration information indicated below to ensure timely and accurate attendance registration.

HPEMyRoom Virtual Classroom Training DXC Technology utilizes internet virtual classrooms that allow class participants to attend a workshop without leaving their office. Participants will be provided a key to an internet classroom to attend the training. At the same time, participants will dial into a conference call and have an opportunity to ask questions. Providers who register for this training will receive an email from DXC Technology with directions on how to attend this training. **For this reason, it is critical that providers enter a valid email address at the time of registration.** If this email is not received three (3) days prior to the training, please contact the Provider Assistance Center at 1-800-842-8440.

The following information is required when registering for a workshop:

- Provider Name
- NPI Number
- Contact Name
- Telephone Number (including Area Code)
- Email Address (Required for HPEMyRoom Virtual Classroom Training)
- Name of Attendee

Due to limited seating availability, the workshops held at the Connecticut Hospital Association are limited to two (2) attendees per provider. Each attendee from the same provider office must register separately.

IMPORTANT NOTICES:

CHA is a smoke-free campus.

******* NO SMOKING ALLOWED*******

The use of tobacco products is prohibited on the grounds, sidewalks, delivery areas, and parking lots.
Refreshments will **not** be served.

Inclement Weather

Should inclement weather occur on the date of a workshop, resulting in a late opening or closure, DXC Technology will post a notice of workshop delay or cancellation at **1-844-225-1164, extension 2154000.**

DIRECTIONS

Connecticut Hospital Association

110 Barnes Road, Wallingford, CT 06492 (203) 265-7611

- **1-91 NORTHBOUND:** Take Exit 15. At the end of the Exit ramp, turn LEFT onto ROUTE 68 WEST. Proceed approx. 1.8 miles on ROUTE 68 to the *7th traffic light; Turn RIGHT onto BARNES INDUSTRIAL PARK ROAD NORTH; at the traffic light, turn LEFT onto BARNES ROAD; and take FIRST RIGHT into CHA driveway.
- **I-91 SOUTHBOUND:** Take Exit 15. At the end of the Exit ramp, turn RIGHT onto ROUTE 68 WEST. Proceed approx. 1.8 miles on ROUTE 68 to the *6th traffic light; Turn RIGHT onto BARNES INDUSTRIAL PARK ROAD NORTH; at the traffic light, turn LEFT onto BARNES ROAD; and take FIRST RIGHT into CHA driveway.
- **Wilbur Cross (Route 15) NORTHBOUND:** Take Exit 66. At the end of the Exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to *4th traffic light. Turn LEFT up short hill to next traffic light. Turn LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.
- **Wilbur Cross (Route 15) SOUTHBOUND:** Take Exit 66. At the end of the exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to *5th traffic light. Turn LEFT up short hill to next traffic light. Turn LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.
- **I-84 EASTBOUND:** Take Exit 27. Proceed onto Route 691 East. Follow to the WILBUR CROSS PARKWAY SOUTHBOUND. Take Exit 66. At the end of the exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to *5th traffic light. Turn LEFT up short hill to next traffic light. Turn LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.

***IMPORTANT ~ Traffic light count includes light at the end of ramp**