



A Connecticut Medical Assistance Program Workshop For Hospital Billing Providers

Presented by

The Department of Social Services (DSS) and DXC Technology

Are you, or your staff, in need of a refresher in current Connecticut Medical Assistance Program Hospital policies and claims procedures? This workshop will provide you and your staff with an understanding of recent changes to hospital billing and will review hospital modernization and how claims are processed today. We encourage you and your staff to attend.

Workshop Topics Will Include:

<ul style="list-style-type: none"> • Web Account (including the new eDelivery feature) 	<ul style="list-style-type: none"> • APR DRG Processing
<ul style="list-style-type: none"> • Prior Authorization 	<ul style="list-style-type: none"> • Frequent Claim Denials
<ul style="list-style-type: none"> • Web Claim Submission 	<ul style="list-style-type: none"> • Account Demographic
<ul style="list-style-type: none"> • CMAP Addendum B 	<ul style="list-style-type: none"> • Questions
<ul style="list-style-type: none"> • Provider fee Schedule 	

Please follow the registration instructions below to register for the workshop of your choice. Seating is limited, so be sure to **register by the designated due date**. If you have any questions concerning this information, please contact the Provider Assistance Center at 1-800-842-8440. We welcome you to join us and we look forward to seeing you at the workshop!

WORKSHOP LOCATIONS, DATES, AND TIMES

The workshop locations, dates and times for the Hospital Refresher workshop are listed below. The registration links are listed beneath the date of the workshop. To register for a workshop, select the appropriate link and register online. Please refer to the “How to Register for a Workshop” instructions below if you require further assistance with the registration process.

Workshop Locations, Dates and Times:

Registration Due Date:

Connecticut Hospital Association, 110 Barnes Road, Wallingford, CT

Wednesday, May 29, 2019

1:00 pm – 4:00 pm

Friday, May 24, 2019

<https://www.surveymonkey.com/r/hospitalrefresherworkshop052919>

HPE MyRoom Virtual Classroom Training

Thursday, May 23, 2019

9:00 am – 12:00 pm

Monday, May 20, 2019

<https://www.surveymonkey.com/r/hospitalrefresherworkshop052319>

HOW TO REGISTER FOR A WORKSHOP

To register for these workshops, visit the www.ctdssmap.com Web site, go to the Hospital Modernization page and click on the Provider Training link in the quick link box. Under workshops, click on the Hospital Refresher Workshop Invitation. Click on the registration link for the workshop you wish to attend, and fill out the corresponding information.

Due to limited seating availability, the workshop held at the Connecticut Hospital Association (CHA) is limited to two (2) attendees per provider. Each attendee from the same provider must register separately.

HPE MyRoom Virtual Classroom Training

DXC Technology utilizes internet virtual classrooms that allow class participants to attend a workshop without leaving their office. Participants will be provided a key to an internet classroom to attend the **Hospital Refresher Workshop**. Hospital providers will need to download HPE MyRoom and set up an account in order to attend the virtual classroom training. In addition, participants will also dial into a conference call and have an opportunity to ask questions. Providers who register for this training will receive an email with directions on how to attend this training. **For this reason, it is critical that providers enter a valid email address at the time of registration.** If this email is not received three (3) days prior to the training, please contact the Provider Assistance Center toll free at 1-800-842-8440.

Please supply the following information when registering for a workshop:

- Provider Name
- NPI Number
- Contact Name
- Telephone Number (including Area Code)
- Email Address (Required for Internet Virtual Classroom Training)
- Name of Attendee

IMPORTANT NOTICES:

CHA is a smoke-free campus

******* NO SMOKING ALLOWED*******

The use of tobacco products is prohibited on the grounds, sidewalks, delivery areas, and parking lots.

Refreshments will **not** be served.

Inclement Weather

Should inclement weather occur on the date of a workshop resulting in a cancellation, DXC Technology will post a notice of workshop cancellation at **1-844-225-1164, extension 2154000**.

DIRECTIONS

Connecticut Hospital Association - Wallingford, CT
110 Barnes Road, Wallingford, CT 06492 (203)265-7611

- **1-91 NORTHBOUND:** Take Exit 15. At the end of the Exit ramp, turn LEFT onto ROUTE 68 WEST. Proceed approx. 1.8 miles on ROUTE 68 to the *7th traffic light; Turn RIGHT onto BARNES INDUSTRIAL PARK ROAD NORTH; at the traffic light, turn LEFT onto BARNES ROAD; and take FIRST RIGHT into CHA driveway.
- **I-91 SOUTHBOUND:** Take Exit 15. At the end of the Exit ramp, turn RIGHT onto ROUTE 68 WEST. Proceed approx. 1.8 miles on ROUTE 68 to the *6th traffic light; Turn RIGHT onto BARNES INDUSTRIAL PARK ROAD NORTH; at the traffic light, turn LEFT onto BARNES ROAD; and take FIRST RIGHT into CHA driveway.
- **Wilbur Cross (Route 15) NORTHBOUND:** Take Exit 66. At the end of the Exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to *4th traffic light. Turn LEFT up short hill to next traffic light. Turn LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.
- **Wilbur Cross (Route 15) SOUTHBOUND:** Take Exit 66. At the end of the exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to *5th traffic light. Turn LEFT up short hill to next traffic light. Turn LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.
- **I-84 EASTBOUND:** Take Exit 27. Proceed onto Route 691 East. Follow to the WILBUR CROSS PARKWAY SOUTHBOUND. Take Exit 66. At the end of the exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to *5th traffic light. Turn LEFT up short hill to next traffic light. Turn LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.

***IMPORTANT ~ Traffic light count includes light at the end of ramp**