

# interChange Provider Important Message

## **Attention Home Health Agencies - Follow-up to the Face-to-Face Requirements for Initial Orders of Home Health Services**

Provider Bulletin PB17-02 notified providers of a federal law requirement, effective for home health services ordered on or after July 1, 2017, that a face-to-face visit and physician certification is required with an enrolled physician or non-physician practitioner (NPP) for all home health services paid under the Medicaid State Plan, as well as those provided to Medicaid Waiver members. This face to face requirement also includes members covered only under the State Funded Connecticut Home Care Program. This Important Message is being sent to clarify the impact this requirement has on Home Health case management services provided to "Katie Beckett" Model Medicaid Waiver members.

The face-to-face requirement does not apply to services on the Home Health Fee Schedule specifically payable under a Federal Waiver program. As a result procedure code T1016 - Case Management, each 15 minutes, payable under the "Katie Beckett" Model Waiver, does not fall under the federal requirement that a face-to-face encounter must occur no more than 90 days before or 30 days after the start of the initial order. If, however, the primary reason for Home Health services is other than to provide case management for "Katie Beckett" Model Waiver services, then a face-to-face encounter within the specified period noted above is required.

Providers are encouraged to review Provider Bulletin PB17-02 on the [www.ctdssmap.com](http://www.ctdssmap.com) Web site to ensure they are meeting the face-to-face requirement.