

interChange Provider Important Message

Attention Pharmacy Providers, Physician, Nurse Practitioners, Certified Nurse Midwives, Podiatrists, Optometrists, Clinics, Physician Assistants, Residents and Hospital Providers

Scheduled Power Outage Notification

This notification is to inform providers that Eversource has alerted DXC Technology that due to a scheduled maintenance outage the Farmington office will be without electricity on Sunday, April 8, 2018 from 7:00 a.m. to 1:00 p.m. This outage will have no impact on incoming calls to the Pharmacy Prior Authorization Assistance Center but may impact the Prior Authorization (PA) Fax line. During this outage window providers are advised to fax all Prior Authorization requests to (860) 686-5618. Keep in mind this fax number should not be used and will not be monitored outside of the expected outage window.

Prescribing providers are reminded that the Pharmacy Web PA feature is available on the www.ctdssmap.com secure Web portal and will not be impacted by this outage.

