



A Connecticut Medical Assistance Program Refresher Workshop

For Enrolled Autism Waiver Service Providers

Presented by

The Department of Social Services (DSS) and DXC Technology

Are you or your staff in need of a refresher on current Connecticut Medical Assistance Program (CMAP) procedures related to Autism Waiver claim submission guidelines? If you’ve answered yes, please join us! The following workshops are being offered as an overview of Autism Waiver Services for HUSKY clients with an Autism Waiver benefit plan. These workshops will provide important information about CMAP as well as provide a review of the components of successful claim submission for timely and maximum reimbursement of **Autism Waiver services**.

Workshop Topics Will Include:

Provider Re-Enrollment	Claim Denials and Resolution
Secure Web Account/Account Capabilities	Remittance Advice Overview
Client Eligibility	New and Upcoming Program Changes
Prior Authorization/Access to Client Care Plan	Program Resources/Contacts
Claim Submission Overview	Time For Questions

Please follow the registration instructions below to register for the workshop of your choice. Please be sure to **register by the designated due date**. If you have any questions concerning this information, please contact the Provider Assistance Center at 1-800-842-8440. We look forward to your attendance at one of the workshops noted below.

WORKSHOP LOCATIONS, DATES, AND TIMES

The workshop locations, dates and times for the Autism Waiver Refresher workshops are listed below. The registration links are listed beneath the date of the workshop. **To register for a workshop, select the appropriate link and register online.** Please refer to the “How to Register for a Workshop” instructions below if you require further assistance with the registration process.

Workshop Locations, Dates and Times:

Registration Due Date:

**CT Valley Hospital Campus
Lee Auditorium at Merritt Hall, Middletown, CT
Tuesday, November 6, 2018 9:00 am – 12:00 pm**

<https://www.surveymonkey.com/r/AutWvrRfshrWkshp11062018>

Wednesday, October 31, 2018

**HPE MyRoom Virtual Classroom Training
Wednesday, November 14, 2018 1:00 pm – 4:00 pm**

<https://www.surveymonkey.com/r/AutWvrRfshrMyRm11142018>

Thursday, November 8, 2018

HOW TO REGISTER FOR A WORKSHOP

To register for these workshops, visit the www.ctdssmap.com Web site home page. Within the Provider box, click the Provider Training link. Under Workshops, click on the Autism Waiver Refresher Workshop Invitation. To register, click on the registration link for the workshop you wish to attend.

Once you click “Register Now” at the bottom of your registration page, you will be provided a workshop confirmation number. Please retain this number for your records should you need to discuss your registration with DXC Technology. **If you do not receive a confirmation number, you have not successfully registered for this workshop.**

Please be sure to include all of the registration information indicated below to ensure timely and accurate attendance registration.

HPE MyRoom Virtual Classroom Training

DXC Technology utilizes internet virtual classrooms that allow class participants to attend a workshop without leaving their office. Participants will be provided a key to an internet classroom to attend the **Autism Waiver Refresher Workshop**. In addition, participants will also dial into a conference call and have an opportunity to ask questions. Providers who register for this training will receive an email with directions on how to attend this training. **For this reason, it is critical that providers enter a valid email address at the time of registration.** If this email is not received two (2) days prior to the training, please contact the Provider Assistance Center toll free at 1-800-842-8440.

Please supply the following information when registering for a workshop:

- Provider Name
- NPI or AVRS Number
- Contact Name
- Telephone Number (including Area Code)
- Email Address (**Required for Internet Virtual Classroom Training**)
- Name of Attendee

IMPORTANT NOTICES:

Inclement Weather

Should inclement weather occur on the date of a workshop, resulting in a cancellation, DXC Technology will post a notice of workshop cancellation at **1-844-225-1164, extension 2154000**.

Directions

Connecticut Valley Hospital

Silver ST, Middletown, CT 06457 (860) 262-5000

Merritt Hall (Lee Auditorium)

From I-95 (New Haven and points in southwest CT)

From I-95 get onto I-91 northbound in New Haven to exit 22 (route 9 southbound). Stay on route 9 through two traffic lights to exit 12, Silver Street. At the end of the exit ramp, take a left onto Silver Street. Take the next left onto Eastern Drive; the first right onto Tynan Circle; park in the parking lot and proceed to the building.

From I-95 (New London area or points in southeast CT)

From I-95 take route 9 northbound in Old Saybrook to exit 12, Bow Lane. Go straight at end of exit (cross over Bow Lane and proceed on Eastern Drive). Go straight at the next stop sign (crossing over Silver Street and remaining on Eastern Drive). Take next the right onto Tynan Circle; park in the parking lot and proceed to the building.

From I-91, (points north or south of Middletown)

Get off I-91 at exit 22 and proceed south on route 9 to exit 12.

The **southbound** exit 12 is Silver Street. At the end of the exit ramp, take a left onto Silver Street; the next left onto Eastern Drive; the first right onto Tynan Circle; park in the parking lot and proceed to the building.

The **northbound** exit 12 is Bow Lane. Go straight at the end of the exit (cross over Bow Lane and proceed on Eastern Drive). Go straight at the next stop sign (crossing over Silver Street and remaining on Eastern Drive). Take the next right onto Tynan Circle; park in the parking lot and proceed to the building.

From I-84 (New York and points west)

Take I-84 eastbound to exit 27 (691 Meriden); to I-91 northbound and follow the directions above.

From I-84 (Boston and points east)

Take I-84 westbound to Hartford; to I-91 southbound and follow those directions above.