

# interChange Provider Important Message

## Automated Voice Response System Downtime Notification

**Attention: All Providers.** The Automated Voice Response System (AVRS) will be unavailable beginning Saturday, June 3, 2017 at 11:00 pm through Sunday, June 4, 2017 at 6:00 am due to system maintenance.

Please note the provider secure Web portal at [www.ctdssmap.com](http://www.ctdssmap.com) and traditional ASC X12N transactions will be available during this downtime.