

interChange Provider Important Message

Attention: All Providers

Updates to 835 Electronic Remittance Advice (ERA)

Explanation of Benefit (EOB) code 2504 “Bill Private Carrier First or Invalid Adjustment Reason Code Billed” will be moving from Claim Adjustment Reason Code (CARC) 22 “This care may be covered by another payer per coordination of benefits” and Remittance Advice Remark Code (RARC) N598 “Health care policy coverage is primary” to CARC 22 and RARC N36 “Claim must meet primary payer’s processing requirements before we can consider payment”. This will impact 835 ERAs beginning September 14, 2016 and forward.

The Connecticut Medical Assistance Program Explanation of Benefits (EOB) Crosswalk is available on the Web site www.ctdssmap.com. To access this crosswalk from the Home page, select “Publications”, scroll down to “Claims Processing Information” and then select “CT Medical Assistance Program EOB Crosswalk - Pharmacy and Non-Pharmacy”.